

# Membership Terms and Conditions

# Membership Terms and Conditions

**Your signature on the application form implies that you agree to the membership conditions.**

**Please read carefully.**

1(a) Persons wishing to become members of the club will complete an official application form and submit it to the manager for approval.

(b) Full membership is available to persons over 18 years of age and entitles them to use all the available facilities subject to compliance with the membership rules and conditions and payment of the tariffs for the time being in force.

(c) Children aged 15 and under must be accompanied by an adult (under this age they may be given access but at the discretion of the manager) children aged 15 and under are not permitted to use the health spa and gymnasium.

(d) Members under the age of 18 are not permitted to sign in guests and members and guests under 18 are not permitted to buy or consume alcoholic drinks on the premises.

(e) Absolute discretion is granted to the management to reject any applicant for membership without submitting any reason for doing so: in such a case any monies sent will be immediately refunded.

(f) On acceptance of an application, the applicant will receive a membership card which will remain the property of Cascades at the Lakeland Village and upon termination of membership, for whatever reason, will be returnable on demand.

2(a) Memberships will be renewed by payment to the club of subscription in force.

(b) Memberships are non transferrable.

3(a) Members must sign in at the reception desk on entering the club and present their membership card for inspection. All guests will be accompanied by a member and must sign the guest book at the reception desk.

(c) Members will be entitled to be accompanied by not more than 2 guests at any one time and will be responsible for payment of the appropriate charges (specified by the club) for such guests to use the facilities. Should members wish to be accompanied by more than 2 guests they should make prior request to the management and the decision to accept additional guests shall be at the sole discretion of the manager (this does not apply to bona fida residents or guest of the timeshare occupants).

(d) No member will at any time introduce a guest who has been rejected as a member of the club, or had their membership terminated or suspended without first obtaining the approval of management.

(e) A member introducing a guest will be responsible for the good conduct of such a guest whilst on the premises and will ensure that the guest complies with the rules of the club. A member will not leave the club premises before their guests.

(f) The spa treatments are by appointment only and charged at the current tariff less than the appropriate membership discount.

4. No pets are allowed into the club.

5(a) No running, jumping, or diving in the pool area is allowed. As the pool is not always supervised. It is stressed that members and guests should note they are responsible for their own safety.

(b) For the comfort of the members the use of equipment such as flippers, lilos and beach balls etc are prohibited. This does not apply to inflatable armbands or other support for non-swimmers.

(c) Children who are non-swimmers must be always accompanied in the water by an adult who will be responsible for their safety.

Terms and conditions can change or be amended at any time, by Cascades manager and team. Changes to Cascades membership terms and conditions will be made in the best interest of Cascades members and / or Cascades.

(d) Shoes are not permitted to be worn in the pool area.

(e) For health and hygiene reasons it is necessary for all persons to shower thoroughly and use the foot dip before entering the pool area.

(f) Members and guests are requested to vacate the pool 30 minutes before closing time to allow adequate time for showering and dressing.

(g) No bottles, glasses or crockery are permitted in the pool area.

6. Members and guests' own food and drink (alcoholic or otherwise) may not be brought into the club or grounds.

7(a) Members and guests must be dressed in a manner acceptable to management. Swimwear is not permitted to be worn in any area of the club except in the pool area, sun terrace and health spa.

(b) No sports bags or personal belongings to be brought into the gymnasium.

9(c) Members and guests are requested to wear suitable clothing and footwear (trainers) whilst using the gymnasium and exercise studio.

8. The management and staff have the right, without giving reasons, to prevent any entry into, or remove from the premises any persons whose behavior or appearance is, in their opinion unsuitable.

9. The management have absolute discretion to terminate the membership of any member. It shall be at the sole discretion of the management whether the members subscription will be repayable to him or her in whole or in part in any such case the termination of membership.

10(a) The club and its employees will not be liable in any way for loss of or damage to property of members or their guests except to the extent of such loss or damage arises from the willful act, neglect, or default of the club or any of its employees or agents.

(b) Whilst personal lockers are available, members and guests are advised, in the interest of security, not to leave money or valuables in the club.

11. Smoking is not permitted in any area of the club except those areas designated as smoking areas.

12. All guests' bookings must be made by their host member. Notice of cancellation of any appointment in the health spa or hairdressing salon or for the squash court and tennis court bookings must be made 24 hours prior to the appointment time. Failure to do so will cause a full charge to be made to such member or guest.

13. The times at which any or all facilities will be available, members and guests will be at the discretion of the management. Any or all the facilities may be closed at any time for the purpose of cleaning, decorating, repairs or special functions. No refunds of subscription will be available in the event of closure of any or all the facilities for such a reason.

14 (a) By their membership, members accept and agree to be bound by the rules of the club in force and any additional amendments which may from time to time be affected by the management.

(b) The club at its sole discretion may vary at any time these rules or the membership fees or any of the charges for the use of the facilities. Notice of any such alterations, deletions or additions will be displayed for members' inspection on the club noticeboard prior to their inception.

*Whitewater*  
HOTEL & LEISURE CLUB